

ENTERPRISE – COUNTRY-SPECIFIC TERMS

FINLAND

(Last updated: October 15, 2025)

Please read these Country-Specific Terms and the General Rental Terms carefully before signing the rental agreement.

RENTAL-RELATED TERMS

1. SERVICE PROVIDER

Unless otherwise stated in your rental agreement, the rental is provided by LänsiAuto Rent Oy, Laivalahdenkatu 8B, 00880 Helsinki, Finland (“Enterprise”).

Please note that the reservation may have been made through a different company or platform.

2. RENTAL REQUIREMENTS

Reservation Information

When picking up the vehicle, you must present your reservation number or the reservation confirmation email.

Driver's License

All drivers must present a valid driver's license.

- Enterprise Finland accepts driver's licenses from countries that maintain diplomatic relations with Finland.
- If the license is not written in Latin script, an official translation in Finnish, Swedish, or English or an international driving permit must be presented.
- We generally only accept physical driver's licenses. If a digital driver's license is used in the driver's home country, it must be presented from an official sources. A photo or screenshot is not acceptable.

Driver's License Validity

All drivers must have held a valid driver's license for at least 1 year prior to the start of the rental. Proof may be required (e.g., an old driver's license or an official statement).

Payment Cards and Deposit Hold

At pickup, you must present the credit card used for the reservation, and it must be in your name. A €300.00 deposit hold will be placed on your credit card to cover potential additional charges, such as refueling. The hold will be released once the car is returned in accordance with the agreement and without incurring additional charges. For certain high-end vehicles, **two separate credit cards** may be required.

Identity Verification

To pick up the vehicle, you need:

- The credit card used for the reservation and in your name
- A valid driver's license
- A photo ID (e.g., passport or national ID card)



Restrictions

- Drivers must not have been convicted of serious traffic offenses. If such convictions exist, the driver is not permitted to operate an Enterprise rental vehicle.
- Credit card and ID must be physical versions. We do not accept digital credit cards or IDs.

3. ACCEPTED PAYMENT METHODS

Accepted:

- American Express (excluding Traveller's Cheque cards)
- Visa credit cards
- Mastercard credit cards

Not Accepted:

- Debit, prepaid, or Electron cards
- Maestro cards
- Cash payments

Late Payments

Interest on overdue payments will be charged in accordance with statutory limits.

4. DURING THE RENTAL

Cross-Border Travel

With prior notice, the vehicle may be taken from Finland only to:

- Norway
- Sweden

Notification of cross-border travel must be made at least 7 days in advance. A surcharge applies.

If the vehicle is taken outside of Finland without notice or without express permission to a country other than those listed above, a €500.00 contract breach fee will be charged. In addition, the customer will be fully liable without any liability limitations for all costs arising outside of Finland.

Car insurance coverage is limited outside Finland, Sweden, and Norway, meaning the customer may also be liable for damages to persons and third parties in addition to the vehicle.

Scheduled Maintenance

If the vehicle requires scheduled maintenance during the rental period, you must immediately notify Enterprise of this need. Enterprise will designate a repair shop where the maintenance will be carried out, or perform a vehicle exchange at one of its locations.



If you neglect to report this need and/or exceed the maintenance interval, Enterprise has the right to charge you a compensation fee of €2000, as compliance with the manufacturer's maintenance schedule is required for the validity of the vehicle's factory warranty and buyback agreements.

One-Way Rentals

Returning the vehicle to a different location than where it was picked up will incur a surcharge. International one-way returns are not permitted.

Mileage Limits

Exceeding the mileage limit will incur a €0.30/km charge (incl. VAT).

Late Returns

Late returns will incur a separate additional charge.

5. FUEL CHARGES

Combustion Engine and Hybrid Vehicles:

Return the vehicle with the same fuel level as at pickup (vehicles are provided with a full tank). If not refueled, fuel and a refueling service fee will be charged.

Refueling Services:

- **Pre-Fuel:** Pre-purchased fuel; no refunds for unused fuel
- **Pay on Return:** Charged according to a separate price list, rounded to the nearest 1/8 tank

Electric Vehicles:

Battery Charge Level	Price (incl. VAT)
≥ 70%	No charge
11–69%	€33.00
≤ 10%	€99.00

6. OTHER IMPORTANT INFORMATION

- **Damage Handling Fee:** In addition to the damage itself, a handling fee will be charged according to a separate price list.
- **Fines and Processing:** A processing fee will be charged per fine or fee.
- **Interior Cleanliness:** Smoking, animals, and excessive dirt will result in additional charges.
- **Accident Report:** If you fail to complete the accident report or it is incomplete, a handling fee will be charged.